



HYPACK
a xylem brand

Sounding Better!

2019 HYPACK News

By Lourdes Evans

Dear HYPACK User,

Happy New Year (even though it is almost February)!

2019 brings some new and exciting changes for HYPACK:

- **Advanced Infrastructure Analytics (AIA):** HYPACK is now part of a new Xylem platform called Advanced Infrastructure Analytics (AIA).

FIGURE 1. Advanced Infrastructure Analytics Platform of Xylem

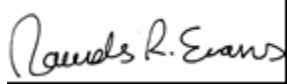


- **New Legal Entity:** HYPACK is now part of Pure HM US Inc: As of January 1st, HYPACK left YSI. We are now legally part of a new Xylem entity called Pure HM US Inc. We are transitioning to new accounting and banking systems, which should improve and simplify our order and payment process. Payment to YSI will still be accepted during the transition.
- **HYPACK® 2019:** After months of development and testing, HYPACK® 2019 was introduced at our HYPACK 2019 Training Event and will be officially released in few weeks.
 - **Hypack 2019 Install:** Users subscribed to our HYPACK Maintenance Plan will be able to download HYPACK®2019 from our website.
 - **The HYPACK® 2019 Training Presentations** will be available on our website soon.
- **Worldwide HYPACK Training Seminar Series:** In 2018, we held over 20 HYPACK training seminars around the world. Thank you to all of our agents for making these seminars possible. We are already scheduling seminars for 2019. More details will be posted on our website and in the *Sounding Better!* newsletter.
- **Conferences:** HYPACK will be exhibiting at USHydro 2019 in March and Ocean Business in April. Hope to see you there.

-
- **Personnel Change:** Harold Orlinsky's last day with HYPACK was January 4th and we wish him the best of luck in all his future endeavors. Our HYPACK team with over 100 years of experience and knowledge will continue to provide excellent software and support to our customers.

On behalf of everyone at HYPACK we thank you for your loyalty and we look forward to a new and exciting 2019.

Sincerely,

A handwritten signature in black ink that reads "Lourdes R. Evans". The signature is written in a cursive style and is enclosed in a thin black rectangular border.

Lourdes R. Evans

HYPACK, A Xylem Brand

Marketing and Sales Manager