



HYPACK
a xylem brand

Sounding Better!

Soft Licenses: An Introduction

By Hannah Marshburn

Hello folks! We are on the cusp of spring and exciting updates at HYPACK. We are excited to release our “soft license”. The HYPACK soft license replaces our dongle/key license with a simple activation code and requires internet access for activation and deactivation. This solution was designed to relieve our customers of the stress of replacing broken keys and the worry of losing keys at sea, and it will better support remote workers during the trying times of COVID-19 and beyond. The soft license enables our customers to easily share licenses between lab members and remote employees with a few simple steps.

SOFT LICENSE ACTIVATION AND DEACTIVATION

The soft license activation and deactivation routines are accessed through a new Soft License tab nested inside our License Manager. The new Soft License Wizard will guide you through a series of steps to generate your activation code, which the License Manager will then read and store. If your computer does not have internet access, you can use cell service (or another online device) to follow an offline activation procedure. I want to reiterate that the HYPACK® computer would be offline in this scenario, but the cell phone or other device must have internet or cell service.

We realize that sometimes folks are surveying in areas without internet or cell service. In this case, you would make sure you have activated your license in an area where you *do* have service or internet, *or* simply continue to use the HYPACK dongle. There are differences in the license generating procedures for permanent, leased, or term licenses. I will not describe those in depth here; please reference the instructional [Soft License Sounding Better! article](#) for step-by-step instructions on how to activate your soft license for each scenario.

There are a few key points about these new licenses that I would like to emphasize:

- One key benefit to using the soft license is the ability to **deactivate your license for use on another machine.**
- **You can use the new soft license feature without internet access for 90 days.** After 90 days, the license activation code will no longer work and you will need to repeat the activation process using an internet connection, or a smart phone or other device with internet access.
- **License Modifications:** To modify your license, you will need a new activation code. Our Sales department can help you with these modifications and issue new activation codes.
- **Permitted Charts:** If you need ARCS or S63 permits, you will need to use a dongle key; these permits are currently not available with our soft license option.

DONGLE TO SOFT LICENSE MIGRATION

Current customers can migrate to the soft license option by trading in their HYPACK key(s); you must be subscribed to the HYPACK maintenance plan to migrate to the soft license. We will then re-categorize your license(s) as a soft license(s). We are charging an \$80 fee for this process; you may trade in up to 10 keys for \$80 and 25 keys for \$240. If you would like to trade in more than 25 keys, please contact sales@hypack.com for more information.

We hope that our customers are as excited about the soft license option as we are.